

Terms of Hire

All orders will be on hire to you for 3 days.

We require a 50% deposit from you upon confirmation of order. If you have to cancel your order and you do so within 30 days of your celebration date you will incur no charge and your deposit will be returned to you. Should you cancel within the 30 days then your pre-paid 50% deposit will be non-refundable.

There is no minimum order for Tableware Hire only. For our Afternoon Tea Parties we have a minimum of 12 guests.

Plum Fairy is happy for you to collect from us or we can deliver. Delivery is free within a 5 mile radius of Plum Fairy. Thereafter, our delivery charges are £8.00 per 10 miles covered within a 30 mile radius and 40p per mile after that. We are happy to cater anywhere within mainland UK. Please contact us for our costs.

We require a standard cash damage deposit of £50. We reserve the right to increase this due to the size of order.

Damages and losses will be charged at the following:

£5.00 per cup and saucer

£5.00 per side plate

£20.00 per teapot

£5.00 per milk jug/sugar bowl/jam bowl/clotted cream bowl

£10.00 per sandwich/cake plate

£20.00 per single tiered cake stand

£40.00 per 3 tiered cake stand

£40.00 per large platter

£10.00 per glass jug

£10.00 per vase

£20.00 per tablecloth

£POA for all other items included in your order.

Please clear all debris from tablecloths. Please do not wash any of our linen. All china and silverware is to be washed before return.

Please let us know as soon as possible about any damage that may have occurred.